



May 4, 2026

The Honorable Peter A. Feldman, Acting Chairman
U.S. Consumer Product Safety Commission
4330 East-West Highway
Bethesda, MD 20814

Dear Acting Chairman Feldman:

We write to bring to the CPSC's attention a potential product defect in certain Frigidaire, GE Appliances, Whirlpool, LG, and Samsung electric and gas range models. According to [SaferProducts.gov](https://www.saferproducts.gov), consumers reported at least 386 incidents involving these brands, between January 2025 and March 2026, in which the oven glass shattered unexpectedly.

Report summaries include phrases like, "oven glass shattered unexpectedly," "spontaneously exploded while the oven was not in use," and "oven door spontaneously shattered with a deafening noise" to describe the occurrence. Numerous reports claim that the appliance was turned off when the glass shattered, and many claim that it had not been used for periods of time ranging from several hours to multiple days.

Frigidaire (manufactured by Electrolux): Our analysis identified at least 263 reported incidents involving Frigidaire models. Model numbers beginning with FFEF, LFEF, and FCRE were cited most frequently. Injuries were reported in 29 of these incidents.

GE Appliances (manufactured by Haier): Our analysis identified at least 63 incidents involving GE models. Model numbers beginning with LGBS and LGB7 were cited most frequently. Injuries were reported in 4 of these incidents.

Whirlpool: Our analysis identified at least 35 incidents involving Whirlpool models. Model numbers beginning with WFG3 were cited most frequently. Injuries were reported in 7 of these incidents.

LG: Our analysis identified at least 15 incidents involving LG models. Model numbers beginning with LREL were cited most frequently. Injuries were reported in 2 of these incidents.

Samsung: Our analysis identified at least 10 incidents involving Samsung models. No injuries were reported.

Consumer Reports is deeply concerned by the scale and nature of the potential hazard posed by certain Frigidaire, GE Appliances, Whirlpool, LG, and Samsung electric and gas range models. We respectfully

ask the agency to immediately investigate these incidents and the potential hazard posed by these ranges, and take action as necessary to protect the public, which may include pressing for one or more recalls.

Thank you for your prompt attention to this matter, and please do not hesitate to reach out with any questions.

Sincerely,

Oriene Shin
Manager, Safety Advocacy

Gabe Knight
Senior Policy Analyst

cc: Nicole Brightbill, Brien Lorenze, DeWane Ray, and Jen Sultan