



June 27, 2023

The Honorable Alexander Hoehn-Saric, Chairman
The Honorable Peter Feldman, Commissioner
The Honorable Richard Trumka, Jr., Commissioner
The Honorable Mary Boyle, Commissioner
U.S. Consumer Product Safety Commission
4330 East-West Highway
Bethesda, MD 20814

Dear Chairman Hoehn-Saric and Commissioners Feldman, Trumka, and Boyle:

Consumer Reports, the independent, nonprofit, and nonpartisan member organization, writes regarding the BlendJet 2, a battery-powered personal portable blender, that is linked to reports of serious mechanical and electrical hazards. We ask the CPSC to urgently investigate these reports and take all necessary steps to protect the public.

Recently, CR analyzed saferproducts.gov reports and publicly available reviews and found numerous complaints connecting the BlendJet 2 to serious hazards. These reported hazards included broken blades from regular use, overheating, and melted charging cables.

Specifically, CR found seven reports on saferproducts.gov and numerous reviews on bbb.org that reference these hazards. In one saferproducts.gov report, a consumer states that their BlendJet 2 was charging, caught fire, and then “exploded and started a larger fire in our kitchen,” and also reports that “the fire chief identified the rechargeable battery as the cause of the explosion.”¹ Another person reports that the “tips of the blending blades broke off,” and they “possibly swallowed one of them.”² Basic statements from BlendJet have been posted publicly in response to these two reports, but not to the other five reports on saferproducts.gov.

The BlendJet 2 is not currently included in CR’s blender ratings, and CR has not yet spoken to the manufacturer directly. All models in our personal blender ratings are corded, which is a current criterion for inclusion. CR now has samples of the BlendJet 2 in-house, and we are determining next steps for evaluating the product. In the meantime, we want to alert the CPSC, given the need for an investigation and the potential impact on the safety of the public.

The reported issues associated with the BlendJet 2 may put consumers at risk of injury or death. Moreover, we are concerned this product may not be certified to applicable standards, such as UL 982. The CPSC should immediately investigate potential hazards tied to this product and take all actions that may be needed to alert the public to safety risks and protect them from harm.

Please do not hesitate to reach out with any questions.

Sincerely,

Ashita Kapoor
Associate Director
Product Safety

William Wallace
Associate Director
Safety Policy

Oriene Shin
Policy Counsel

¹ Saferproducts.gov, “Report Number: 20230416-4D690-2147348077” (published May 12, 2023) (online at: saferproducts.gov/PublicSearch/Detail?ReportId=4177225).

² Saferproducts.gov, “Report Number: 20230403-4CB3D-2147348298” (published Apr. 21, 2023) (online at: saferproducts.gov/PublicSearch/Detail?ReportId=4161791).

Saferproducts.gov public reports about potential mechanical or electrical hazards:

1. Report Number: 20220718-86C34-2147354929
Report Date: 7/18/2022
Report First Publication Date: 8/12/2022
Reported Issue: Melted charging cable and overheated battery
Link: saferproducts.gov/PublicSearch/Result?id=3809150&handler=Detail
2. Report Number: 20220809-C20F2-2147354500
Report Date: 8/9/2022
Report First Publication Date: 8/25/2022
Reported Issue: Melted charging cable and overheated battery
Link: saferproducts.gov/PublicSearch/Result?id=3856757&handler=Detail
3. Report Number: 20221110-750C8-2147352802
Report Date: 11/10/2022
Report First Publication Date: 12/1/2022
Reported Issue: Broken blades
Link: saferproducts.gov/PublicSearch/Result?id=3970488&handler=Detail
4. Report Number: 20230130-7422A-2147351066
Report Date: 1/30/2023
Report First Publication Date: 2/17/2023
Reported Issue: Melted charging cable
Link: saferproducts.gov/PublicSearch/Result?id=4084243&handler=Detail
5. Report Number: 20230326-6D81F-2147348470
Report Date: 3/26/2023
Report First Publication Date: 4/13/2023
Reported Issue: Broken blade
Link: saferproducts.gov/PublicSearch/Result?id=4152817&handler=Detail
6. Report Number: 20230403-4CB3D-2147348298
Report Date: 4/3/2023
Report First Publication Date: 4/21/2023
Reported Issue: Broken blades
Link: saferproducts.gov/PublicSearch/Result?id=4161791&handler=Detail
7. Report Number: 20230416-4D690-2147348077
Report Date: 4/17/2023
Report First Publication Date: 5/12/2023

Reported Issue: Overheated battery causing a fire

Link: saferproducts.gov/PublicSearch/Result?id=4177225&handler=Detail

Additional reports can be found on the website of the Better Business Bureau:

www.bbb.org/us/ca/benicia/profile/online-shopping/blendjet-1116-882016/complaints