

## Consumers Union's California Wildfire 2007 Resource List

### General Tips For All Homeowners

- *Consumer Reports* What To Do When Disasters Loom Checklist:  
[http://blogs.consumerreports.org/home/files/Before\\_Emergency\\_Checklist.pdf](http://blogs.consumerreports.org/home/files/Before_Emergency_Checklist.pdf)
- *Consumer Reports* Be Prepared For An Emergency:  
<http://blogs.consumerreports.org/home/2007/10/wildfires-calif.html>
- *Consumer Reports* Create An Family Emergency/Evacuation Plan:  
[http://blogs.consumerreports.org/home/files/Emergency\\_Plan\\_Checklist.pdf](http://blogs.consumerreports.org/home/files/Emergency_Plan_Checklist.pdf)
- *Consumer Reports* Protect Your Home Checklist:  
[http://blogs.consumerreports.org/home/files/protect\\_your\\_home\\_checklist.pdf](http://blogs.consumerreports.org/home/files/protect_your_home_checklist.pdf)
- *Consumer Reports* Pet Safety During An Emergency:  
[http://www.consumerreports.org/cro/home-garden/news/august-2006/pet-safety-during-an-emergency-8-06/overview/0608\\_pet-safety-during-an-emergency\\_ov.htm](http://www.consumerreports.org/cro/home-garden/news/august-2006/pet-safety-during-an-emergency-8-06/overview/0608_pet-safety-during-an-emergency_ov.htm)
- *Consumer Reports* Getting Good Work From Contractors:  
<http://www.consumersunion.org/products/gettinggoodwork.htm>
- *Consumer Reports* Disaster Planning Guide: What to do before, during, and after any crisis  
[http://www.consumersunion.org/pdf/Disaster\\_Plan.pdf](http://www.consumersunion.org/pdf/Disaster_Plan.pdf)

### For Assistance With Insurers

- CA Department of Insurance Hotline For Resolving Problems With Claims:  
1-800-927-HELP (4357) or 1-800-967-9331  
<http://www.insurance.ca.gov/>
- Insurance Company Fire Emergency Phone Numbers:  
<http://www.insurance.ca.gov/fireemergency2007.cfm>
- Tips from CA Department of Insurance to Avoid Getting Burned Twice:  
<http://www.insurance.ca.gov/0400-news/0100-press-releases/0060-2007/release057-07.cfm>
- Department of Insurance's Home Inventory Guide:  
<http://www.insurance.ca.gov/0100-consumers/0060-information-guides/0040-residential/upload/Home-Inventory-Guide.pdf>

1-800-927-HELP (4357) or 1-800-967-9331

- Tips from nonprofit United Policyholders on filing and handling insurance claims:  
415-393-9990

<http://unitedpolicyholders.org>

United Policyholders' "Disaster Recovery Handbook and Household Inventory Guide"

<http://unitedpolicyholders.org/booksale.html>

#### For Emergency Assistance for Evacuees and Their Families

- American Red Cross Emergency Information:

1-800-REDCROSS or 1-800-257-7575 (Spanish)

<http://www.redcross.org>

The Red Cross urges those who have evacuated or will evacuate to register themselves on the Red Cross Safe and Well Website. On this site, people can leave a status message for their loved ones, letting them know their general location and well-being.

The Red Cross requests that those in the affected areas *follow instructions from local authorities*. You may also contact the Red Cross directly:

- People needing information on how to get help can call the American Red Cross at 1-800- RED CROSS (1-800-733-2767).
- Concerned family and friends can search Red Cross' Safe and Well list for those who have registered themselves as "safe and well" at: <http://www.redcross.org>.
- Red Cross Shelters for Wildfire Evacuees:  
[http://www.sdarc.org/site/apps/nl/content2.asp?c=erKQL4NQE&b=3191239&content\\_id=%7BBCEFB594-FF4E-4A19-8DF9-13D56C5C5077%7D&notoc=1](http://www.sdarc.org/site/apps/nl/content2.asp?c=erKQL4NQE&b=3191239&content_id=%7BBCEFB594-FF4E-4A19-8DF9-13D56C5C5077%7D&notoc=1)
- Tips from Red Cross on Wildfire Preparedness:  
[http://www.redcross.org/services/disaster/0,1082,0\\_594\\_00.html](http://www.redcross.org/services/disaster/0,1082,0_594_00.html)

- Governor's Office of Emergency Services  
916-845-8510 or 916-845-8532 (Disaster Services)  
<http://www.oes.ca.gov/Operational/OESHome.nsf/1?OpenForm>

- Federal Emergency Management Agency (FEMA)  
1-800-621-FEMA (3362) or 1-800-462-7585  
[www.fema.gov](http://www.fema.gov)

- FEMA Regional Office  
510-627-7100

- Los Angeles County Emergency Home Page:  
<http://lacounty.info/>

- San Diego County Emergency Home Page:  
<http://www.sdcountyemergency.com/>

#### For Assistance With Contractors

- Disaster Tips from California Contractors State License Board:  
Hotline for disaster victims: 1-800-962-1125  
<http://www.cslb.ca.gov/General-Information/disaster-information-center/disaster-information-overview.asp>

- CA Department of Consumer Affairs verifies a contractor's license:  
1-800-952-5210  
[www.dca.ca.gov](http://www.dca.ca.gov)

#### For Retrieval of Lost Documentation

- U.S. Social Security Administration  
1-800-772-1213  
<http://www.ssa.gov>
- U.S. Citizenship & Immigration Services  
1-800-375-5283  
<http://www.uscis.gov/portal/site/uscis>
- California Franchise Tax Board  
1-800-338-0505  
<http://www.ftb.ca.gov>
- U.S. Internal Revenue Service  
1-800-829-3676  
<http://www.irs.gov>

#### For Social Services or Legal Assistance

- California Department of Social Services  
1-800-759-6807 or 1-800-952-8349  
<http://www.dss.cahwnet.gov/cdssweb/default.htm>
- Los Angeles County Bar Association's "Helping Handbook" for Wildfire Victims  
<http://www.lacba.org/showpage.cfm?pageid=3461>
- State Bar of California (Lawyer Referral Service)  
1-866-442-2529  
[http://www.calbar.ca.gov/state/calbar/calbar\\_generic.jsp?cid=10182](http://www.calbar.ca.gov/state/calbar/calbar_generic.jsp?cid=10182)



