

Many Companies Compete to Provide High Cost Pre-Paid Service

(all prices quoted over the phone during a two week period, September 2000)

Company	Service Area	Type of Service	Basic Service	Install Fee	Call Waiting	Call ID	3-Way	Other Features	Credit Check	Pre-Paid	Cash	Checks
American Telephone	A	local	\$39.00	\$40.00	\$5.60	\$13.00	\$4.20	most	no	yes	yes	yes
Basic Phone	AH	local	\$43.00	\$20.00	\$5.66	\$11.33	\$5.66	most	no	yes	yes	no
DMJ Communications	DFH	local	\$39.00	\$-	\$10/\$5	\$15/\$10	\$5/\$5	most	no	yes	yes	no
Fast Connections	FW	local	\$49.95	\$39.00	free	Not Avail.	free	few	no	yes	yes	no
Go Comm	DF	local	\$49.00	\$10.00	\$5.00	\$10/\$10	\$5.00	most	no	yes	yes	no
Phone Reconnect of America	ADEFSH	local	\$49.95	\$43.95	\$5.00	\$5.00	\$5.00	most	no	yes	yes	no
Teleco USA, Inc.	ADEFSH	local	\$29.95	\$38.35	\$4.99	\$9.99	\$4.99	most	no	yes	yes	no
Texas Home Tel	DFS	local	\$43.00	\$30.00	free	\$10.00	\$10/\$5	none	no	yes	yes	no
Express Telephone Service	ADFHS	local	\$25.94	\$59.00	\$5.00	\$10.00	\$5.00	most	no	yes	yes	no
Millenium One. Com	ADFH	local	\$25.99	\$49.99	\$5.00	\$10.00	\$5.00	most	no	yes	yes	no
Texas Teleconnect	FD	local	\$39.00	\$20.00	\$5/\$5	\$10/\$9.95	\$5/\$5	most	no	yes	yes	no
PCS (Preferred Carrier Services)	A	local	\$49.99	\$20.00	<i>Package Only--\$15.00 all services</i>			most	no	yes	yes	no
Comtel	AEHS	local	\$46.28	\$32.16	\$5.12	Not Avail.	\$4.45	most	no	yes	yes	no
E Z Fon	DF	local	\$39.00	\$10.00	\$5.00	\$10/\$10	\$5.00	most	no	yes	yes	no
Uni Communications	F	local	\$42.00	\$20.00	\$5.00	\$10.00	\$5.00	none	no	yes	yes	yes
Progressive Concepts	DF	local	\$39.00	\$40.00	\$2.80	\$7.95	\$3.00	most	no	yes	yes	no
Telephone Service Co.	ADF	local	\$45.00	\$20.00	\$5.00	\$15.00	\$5.00	all	no	yes	yes	no
Cytel	H	local	\$22.95	\$46.70	\$7.00	Not Avail.	\$7.00	most	no	yes	yes	no
Local Telephone Service Co.	H	local	\$45.00	\$20.00	\$5.00	\$15.00	\$5.00	most	no	yes	yes	no
SouthWest Teleconnect	AS	local	\$39.00	\$20.00	free	\$20/\$10	\$10/\$5	most	no	yes	yes	no
Lone Star State Telephone Co.	AS	local	\$52.30	\$-	\$4.00	\$10.00	\$4.00	most	no	yes	yes	no
Average			\$40.68	\$27.58					100%	100%	100%	90% no

*Service areas include: Austin, Dallas, El Paso, Fort Worth, Houston and San Antonio.
 **Other Services: "All" includes voicemail, which is often only available from SWB (Call Notes). "Most" includes all other services except voicemail. "Few" includes 4 or fewer optional services.

Competitive Services

(all prices as quoted over the phone during a two week period, September 2000)

Company	Service Area	Type of Service	\$ Basic Service	Install Fee	Call Waiting	Caller ID	3-Way	Other ¹	Credit Check	PrePaid?
Time Warner	S	local, LD, Cable	\$12.95 ²	\$35.00	\$2.75	\$6.25	\$2.00	all	Cable only	no
AT&T	ADEFSH	local, LD	\$15.00	\$54.10	\$3.00	\$7.00	\$3.00	all	Yes	no
MCI Worldcom	ADEFSH	local, LD	\$8.85	\$52.95	\$2.65	\$6.15	\$2.65	all	Yes	no
Westel	A	local, LD	\$24.95	\$20.74	all included				Yes	no
SWBT	ADEFSH	local, LD	\$18-22	\$38.35	\$2.80	\$7.56	\$2.80	all	Yes	no, but prepaid also avail.

¹Other Services: "All" includes voicemail, call waiting, caller ID and 3-way calling.

²Basic service charge quoted over the phone may include mandatory fees and tax.

³PUC reports basic service charge range of \$7.75 to \$10.50.

⁴PUC reports range of \$12-\$16. Prices quoted to us over the phone may include mandatory fees and tax.