



**Are you experiencing problems with your security freeze?**

If you need to speak with a representative at the three major credit reporting agencies regarding a problem with your security freeze, please call them at these phone numbers:

Equifax 800-846-5279

TransUnion 888-909-8872

Experian 800-821-8805

If you are still experiencing problems with obtaining information about your credit files, you can file a complaint

- Your Attorney General and/or
- The Federal Trade Commission (FTC)

Online at [www.ftccomplaintassistant.gov](http://www.ftccomplaintassistant.gov)

By phone: 1-877-FTC-HELP (1-877-382-4357) or TTY: 1-866-653-4261

Or by mail:

Federal Trade Commission

Consumer Response Center

600 Pennsylvania Avenue, NW

Washington, DC 20580